

# OPTIMIZATION FOR YOUR IT SERVICES



## Remote-Sessions

Collect your remote sessions from TeamViewer automatically and monetize them in transparent invoices. With an automated rate system, you can reduce your manual work to an absolute minimum.



## CRM

Analyse your customers' needs and conclude maintenance contracts with them. Organize their devices and documents in seconds.






## Mobile live tracking

With our apps for Windows, Android and Apple, you can record your work assignments from anywhere. Synchronize them with all your other data to show your customers exactly which working hours have been incurred for them.

**START YOUR FREE  
PRODUCT  
INTRODUCTION**

### Teambilling GmbH

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App iOS



App Android



App Windows

# CONNECTIONS FOR YOUR IT SERVICE



## API

- TeamViewer / connection to the Management Console
- Zapier Q1/25



## mobile Apps

- Apple
  - Android
  - Windows
- With automatic synchronization into the Teambilling database



## Import

- CSV / TXT
- Customer master data
  - Working hours with start and end date and time
  - User
- Import Doc, XLS, PDF or other file formats to the document safe of the customers list



## Export

- CSV + PDF
  - All graphical and tabular analyses of customer statistics
  - Comparison of planned operating time / actual operating times, e.g. to extend maintenance contracts
  - for the preparation of invoicing



### BROWSER

Chrome  
Firefox  
Edge  
Safari



### MOBILE OS

- from iOS 14
- from Android 13



### WINDOWS

Runs under Windows  
7 or higher

**UTILIZE ALL THE  
ADVANTAGES FOR YOU  
AND YOUR CUSTOMERS**

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# UPGRADE FOR YOUR IT SERVICE

## → Dashboards

- Sales overview
- Overview of planned and actual operating times
- Maintenance customers with regular additional requirements

## → Rates

- Global rate system
- Individual rates per customer
- Interval options to significantly increase sales

## → Security

- Every Teambilling customer starts with their own server
- 2-factor authentication
- 100% DSGVO compliant
- Hosting in Germany
- Detailed overview and management of all interfaces for each tenant

## → User administration and role system

- Admin with full access to all economic analyses
- User with access to all operational entries without economic analyses

## → Customer management / CRM

- Individual statistics per customer with overview of planned and actual operating times
- Device overview with notes
- Contact person directory
- Document safe Sample maintenance contract

## → Detailed overview of all activities

- Comprehensive filters and sorting
- Visualizes rates and time overlaps
- Job descriptions and internal note fields
- Control via multi-selection
- Display of all origin and contact types
- Control for calculating or crediting individual tasks
- Logs per customer, month, quarter, year or individual details

**STILL MISSING  
SOMETHING?**

**DIGITAL ASSISTANCE:  
SHAPED  
A NEW FUTURE**

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# BOOST YOUR IT SERVICE



## Maintenance contracts

- Transparent and fair billing for you and your customers
- Rate intervals increase your margin
- the income from maintenance contracts makes your income more predictable, based on your actual working hours



## Always with you digitally

- Always available online and offline, no matter where you are, on your mobile phone, desktop or browser
- Automated download of all remote sessions



## Requirement analyses

- by recording and analysing your customer data, you always have everything in focus
- With the customer statistics, you are perfectly prepared for every conversation with your customers
- you can also strengthen your customer loyalty through goodwill credits from smaller tasks
- in the global statistics, you can see your operating time across all customers: when is the right time to look for reinforcements for your team?



## Rates

- the global rates allow you to bill all customers at the same rate
- they are automatically calculated according to your specifications for each working time recorded by you or your team
- you always have an exact overview of your margin and your current income
- with the intervals you automatically receive an additional time allowance, e.g. to take notes after a call
- This allows you to significantly increase your margin within a fair framework
- Do you have customers who receive a special rate from you? No problem! You can create a separate rate for each customer



## Margin up + operating time - down

- **with all the new tools from Teambilling it is possible to increase your turnover by up to 20%**
- **while reducing your manual effort to an absolute minimum**

QUESTIONS ABOUT THE TOOL?

THESE AND MANY MANY MORE NIFTY BENEFITS AWAIT YOU AT TEAMBILLING!

ALL DETAILS WATCH LIVE NOW

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## ORDER AT THE EARLY BIRD DISCOUNT

### → TeamViewer API

- From the TeamViewer Business licence onwards, the Management Console is available to you
- you can use it to automatically transfer your remote sessions

### → TeamViewer Connections

- with the TeamViewer Remote Access licence, each remote session saves a small file on your PC
- you can upload this file to Teambilling
- you create your customer base manually once
- Teambilling then automatically recognizes your customers and assigns them without any further manual assignment

### → Rates

- You create your rate groups once
- Teambilling automatically assigns these to each recorded operating time
- Overlaps are highlighted in colour
- You decide under which conditions the line is saved

### → Each licence is a full version

- No hidden costs
- No hidden contract details
- Price per user and month
- you book your Teambilling licence regardless of the number of TeamViewer licences you have
- Get an Early Bird Discount NOW:

Early Bird  
Discount  
only for a  
short time

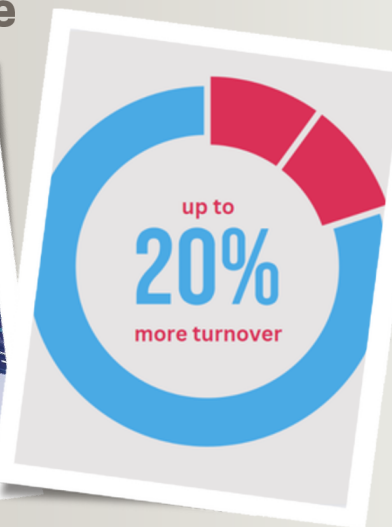
up to  
**30 €**  
per user and month

## TEAMBILLING BECOME A PARTNER

### → Are you already selling TeamViewer licences?

- Get in touch with us and offer your distribution customers the perfect middleware for their TeamViewer licence
- We provide you with a demo account with demo data that you can use for presentations. The demo account receives fresh data on a regular basis
- Would you like to show how easy it is to use Teambilling yourself?
- We'll train you in a 2-hour remote meeting and show you everything you need to know
- This meeting is free of charge

### → You acquire - We Introduce



**CLAIM YOUR EARLY BIRD DISCOUNT TODAY**

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